CHANGE PAIN Patient survey
Reporting
International (all surveys)

09/30/2014
## Content

1. Demographic
2. Level of satisfaction with own pain management
3. Source of information
4. Communication with your healthcare provider
5. Questions of the Patient survey
1. Demographic
1. Demographic

**Origin**
- IT: 55%
- DE: 18%
- NL: 14%
- ES: 7%
- ENGL: 6%

1,433 answers to this question.

**Duration**
- less than 6 months: 18%
- 6 months to 1 year: 11%
- 1-3 years: 15%
- more than 3 years: 56%

**Sex**
- M
- F

**Age**
- 18 - 44: 20%
- 45 - 64: 40%
- 65+: 60%

**Work**
- yes
- no
2. Level of satisfaction with own pain management
2.1 Level of satisfaction
How satisfied & missing MOST

How satisfied are you with your pain management?

Not at all satisfied
Very satisfied

Adequate pain treatment
37%

Active listening
20%

Expertise
17%

Support during treatment
15%

Other
11%

Missing MOST from HCP

Ø 4,48
Q0006

Data until: 30th of September 2014
1,433 answers to this question

30/9/2014
3. Source of information
3.1 Source of information
Main source & physician should explain

Main source of information beside physician

- Internet: 35%
- Friends & relatives: 17%
- Dosage: 18%
- Duration: 28%
- Side effects: 45%
- Other: 9%

What should physician explain concerning medication?

- Internet: 35%
- Friends & relatives: 17%
- Dosage: 18%
- Duration: 28%
- Side effects: 45%
- Other: 9%

Multiple selection possible

Data until: 30th of September 2014
1,433 answers to this question
3.2 Source of information
Information in addition

Which information in addition to information on medication patient want?

- Alternative treatment
- Physiotherapy
- Physical Exercises
- Diet
- Other

Multiple selection possible

Data until: 30th of September 2014
1,433 answers to this question

30/9/2014
4. Communication with your healthcare provider
4.1 Communication
Easy language & supportive material

Does your physician talk in an easy language that you can always understand?

Not at all satisfied
Very satisfied

Q0011
30/9/2014

Supportive material used by physician

Yes
No

Q0013

6,34

1,368 answers to this question
4.2 Communication
Material to actively improve pain management

Are you satisfied with the information on what you can do by yourself?

Not at all satisfied: 1,2,3,4
Very satisfied: 9,10

Q0012

Which kind of material patient would like MOST to get from physician?

Q0014

- Self-help brochures
- Leaflets with training
- Patient Diary (paper)
- Patient Diary (app)

Q0014

1,433 answers to this question

Data until: 30th of September 2014

30/9/2014

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4.3 Communication
Pain clinics

Source of the information about pain clinics

- **GP/Specialist**: 32%
- **Friends or family**: 19%
- **Internet**: 20%
- **Patient Organisation**: 6%
- **Practice Nurse**: 4%
- **Physiotherapist**: 2%
- **Pharmacist**: 1%
- **Social Media**: 2%
- **n.a.**: 3%
- **Other**: 1%

**Question:** Know pain clinics?

- **Yes**: 96%
- **No**: 4%

Data until: 30th of September 2014
1,433 answers to this question
5. Questions of the Patient survey
# 5. Questions

<table>
<thead>
<tr>
<th>Number</th>
<th>Question</th>
</tr>
</thead>
<tbody>
<tr>
<td>Q0001</td>
<td>First of all please select your country</td>
</tr>
<tr>
<td>Q0002</td>
<td>Please select your sex</td>
</tr>
<tr>
<td>Q0003</td>
<td>Please select your age</td>
</tr>
<tr>
<td>Q0004</td>
<td>Currently are you working?</td>
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<tr>
<td>Q0005</td>
<td>How long have you been suffering from persistent pain?</td>
</tr>
<tr>
<td>Q0006</td>
<td>How satisfied are you with your pain management?</td>
</tr>
<tr>
<td>Q0007</td>
<td>What do you miss MOST from your HCP?</td>
</tr>
<tr>
<td>Q0008</td>
<td>Which of the following sources is your main source of information concerning the management of pain besides your physician?</td>
</tr>
<tr>
<td>Q0009</td>
<td>What would you like your physician to explain concerning medication treatment? (Multiple selection possible)</td>
</tr>
<tr>
<td>Q0010</td>
<td>Would you like your physician/other carers to give you other information in addition to information on medication treatment as part of your pain management? (Multiple selection possible)</td>
</tr>
<tr>
<td>Q0011</td>
<td>Does your physician talk in an easy language that you can always understand?</td>
</tr>
<tr>
<td>Q0012</td>
<td>Are you satisfied with the information on what you can do by yourself to improve your pain?</td>
</tr>
<tr>
<td>Q0013</td>
<td>Does your physician use any supportive material (e.g. leaflet on pain pathology, leaflet on management of chronic pain, videos) when explaining something to you?</td>
</tr>
<tr>
<td>Q0014</td>
<td>Which kind of material/initiative would you like MOST to get from your physician to actively improve your management of pain?</td>
</tr>
<tr>
<td>Q0015</td>
<td>Do you know that there are specialist pain clinics?</td>
</tr>
<tr>
<td>Q0016</td>
<td>If you answered “yes”, who informed you about this?</td>
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</tbody>
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